

# Quality Policy of the Company

## TRANSENERGY s.r.o.

The company TRANSENERGY is aware of the importance of making sure that it is committed to the ongoing and continuous improvement of its quality management system and the related efficiencies and productivity enhancements. The ongoing development of the company's quality management system is an integral component of the comprehensive management of the company. A robust and effective quality management system is clearly seen as helping the company achieve its long-term goals. The company sees the effective management of corporate processes as an integral part of its goals to achieve the highest possible levels of customer satisfaction with the company's products and services while also effectively managing the company's costs and achieving an optimum level of profitability. It is of course also consequent that the company remains in full compliance with all current legislation and technical regulations. In accordance with the aforementioned, the company sets forth the following policy declaration.

### **CUSTOMER CARE**

The TRANSENERGY company realizes that all of the company's success lies in the satisfaction of its customer with the products and services it offers. An essential element of this is having all employees of the organization take a client-centric approach to their work. In other words, the company is committed, on a long-term basis, to the maintenance of a user-friendly work environment. For TRANSENERGY, customer feedback is seen as an essential source of needed information for the future development and functioning of the organization as it seeks to achieve the highest possible level of overall customer satisfaction.

### **INNOVATION AND DEVELOPMENT**

The TRANSENERGY company is committed to its participation in the ongoing enhancements and developments related to the improvements in the operations of its industry sector. A basic building block of innovation is the company's commitment to the education and training of its staff. The TRANSENERGY company does not intend to introduce innovations just within its own organization but rather, the organization's long-term commitment is to generally promote new and innovative approaches in the construction field in relation to very high voltage [VHV] and ultra-high voltage [UHV] power transmission lines. As part of its activities, the organization will introduce new technologies along with all available means to increase the productivity of its work force while also reducing any and all related costs.

### **LEGISLATION**

The TRANSENERGY company accepts the obligation to operate in compliance with both Czech and European legislation related to its field of operations. On an ongoing basis, the organization monitors changes and developments in these legislative requirements and it reflects such changes in all of its operations.

### **PROCESSES**

The TRANSENERGY company undertakes to establish and develop processes, which provide work to permit the company optimally manage the development of the organization.

### **RISK MANAGEMENT**

TRANSENERGY comp. undertakes to manage & minimize any risks possibly affecting wider society,

and to carefully consider both internal and external aspects that might concern the company.

### **QUALITY AND PRECISION**

The TRANSENERGY company prides itself in the quality and precision of its work. Quality and precision are core values of the organization and all employees are expected to act in such a manner as to see that these value objectives are achieved. Within the organization, the quality and preciseness of the work completed and the services delivered are not meant to be limited in terms of achieving just an adequate or certain level of achievement; but rather, the values are seen as an ongoing set of guiding principles that need constant development and refinement. Through these ongoing efforts, the TRANSENERGY expects to continue to create and maintain the maximum possible competitive advantage in the marketplace for the company's products and services.

### **EMPLOYEES**

The TRANSENERGY company recognizes the importance of each and every one of its employees. These employees are one of the fundamental building blocks required for the creation of a successful business organization – especially one in which the focus is on providing services to its customers. The organization is committed to the adequate training of its employees. The TRANSENERGY company accepts the responsibility to make sure that its employees are not only satisfied with their work environment but also that they feel confident they have, and are provided with, the training needed to provide them with the skills and expertise required for them to properly perform their assigned tasks. As such, the company understands the need to nurture the commitment of its employees to the company in order to assure the ongoing and future success of the company TRANSENERGY.

### **SUPPLIERS**

The quality of the work carried out by its suppliers is very important to the TRANSENERGY company. The TRANSENERGY company places a great deal of emphasis on its supplier selection processes. The main criterion for the selection of suppliers is the quality of their work and their job performance. The organization prefers to establish and develop long-term relationships with its suppliers

## Safety and Environmental Policy of the Company TRANSENERGY s.r.o.

The TRANSENERGY company is aware of the impact of its activities on the environment. In compliance with the ISO 14001 standard, it undertakes to do its best to reduce the environmental impact of these activities. An integral part of the company's management activities is the attention it pays to and its commitment to the organization's occupational health and safety and its environmental management policies. The TRANSENERGY company undertakes to establish policies and operate in such a fashion that all of its activities have the least possible impact on the natural environment. In like fashion and at the same time, the company strives to make sure that all of its activities are conducted in such a manner as to prevent occupational and health-related risks to its employees as they carry out their work for the organization (in accordance with OHSAS). In accordance with the aforementioned, the company sets forth the following policy declaration.

### COMMUNICATION

Communication with interested parties is recognized by the TRANSENERGY company as very important. The TRANSENERGY company seeks to maintain an active dialogue with all of its stakeholders and, to the maximum extent possible, to take into account any environmentally related requirements in the carrying out of its work and business operations.

### PREVENTION

The TRANSENERGY company is aware of the importance of prevention – both in relation to occupational health and safety and the protection of the environment. As such, the company is committed to take those types of preventative measures, which can help it protect and minimize any impact of its operations on the environment (in particular the prevention of water, air and noise pollution and the generation of minimal quantities of waste) and the risk of injury to its employees at their worksites.

### RISK MANAGEMENT

A key element in the maintenance of a safe work environment is an appropriate level of risk management – in particular with respect to occupational health and safety and fire safety. The TRANSENERGY company is committed to minimizing the risks to its employees and its suppliers at their worksites along with any related risks to its customers.

### LEGISLATION

The TRANSENERGY company undertakes to carry out all of its activities in full compliance with the requirements and regulations of the applicable legislation dealing with occupational health safety and environmental protection.

### SAFE WORKING CONDITIONS

One of the main commitments of the TRANSENERGY company is to do its best to provide its employees with safe working conditions.

In order to do this, it is important to maintain properly supervised and well-organized working conditions at construction sites. The creation and maintenance of safe working conditions for its employees, suppliers and, as applicable, in relation to its customers, is an important commitment of the TRANSENERGY company.

### ENVIRONMENT

The TRANSENERGY company has an ongoing commitment to reinforce and increase its employees' awareness of the need for the protection of the environment. In relation to its suppliers, the TRANSENERGY company is committed to promote an active approach to environmental protection. The organization is aware of the importance of the use of materials and machines in an environmentally friendly way. For this reason, the TRANSENERGY company maintains a long-term commitment to the use of environmentally friendly materials and equipment.

In Prague, June 20, 2018



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